

Department of Industrial Accidents
Concurrent Review Procedure - Ongoing Care

Definition:

Utilization review of a patient's ongoing medical care including, but not limited to, inpatient, outpatient, office visits, durable medical equipment and some pharmaceuticals.

Ongoing/Concurrent Review:

1. Concurrent review is the ongoing UR review process for all health care services that are requested after a Prospective Review.
2. A concurrent review shall be completed *one (1)* day prior to the start/implementation date for the ongoing care.
3. The UR agent is required to inform the ordering practitioner to forward all requests for ongoing/concurrent care to the UR agent *three (3)* days prior to the start/implementation date for concurrent care.
4. The UR agent shall include this contact requirement in their approval letter/notice.
5. If the ordering practitioner complies and contacts the UR agent *three (3)* days prior to the start/implementation date, the UR agent shall issue their determination *one (1)* day prior to the documented start/implementation date of concurrent care.
6. If the ordering practitioner fails to contact the UR agent *three (3)* days prior to the start/implementation date for ongoing/concurrent care, the UR agent shall issue the concurrent review determination within *five (5)* business days of the date the concurrent review request was received from the ordering practitioner. The request for concurrent review shall be in writing and include both a start and end date, clinical rational, guideline/review criteria.
7. When the start date is to be scheduled (TBA), the UR reviewer has five (5) business days from the date of request to issue the determination.